



Lenzie Love <lovelenzie1@gmail.com>

[Official-Sensitive] : COM1919 Love Lenzie Association

1 message

Web Email Customer Complaints <complaints@eastdunbarton.gov.uk>

16 May 2025 at 15:58

To: "lovelenzie1@gmail.com" <lovelenzie1@gmail.com>

Dear Sir/Madam

We refer to your complaint submitted on 12 May 2025 regarding Lenzie Public Hall. Officers in Assets & Facilities have looked at the matters raised in your complaint and can advise as follows:

At its budget meeting on 6 March 2025, Council considered a report which included details on the escalating cost to deliver the refurbishment of Lenzie Public Hall, which is now estimated to cost in excess of £6m.

Given the rising costs, Council took the difficult decision to stop the project on financial grounds, to formally withdraw from the agreement to lease the building to the proposed tenant (LEAP), declare the property surplus to operational requirements, and to seek offers for the Hall. The decision explicitly stated that only offers for the sale, transfer or lease of the Hall for the provision of community facilities will be considered and that officers would work with and offer support to any community led group should it wish to explore a Community Asset Transfer.

Officers would highlight that more than one community group has expressed an interest in the facility during the previous marketing campaign and that in order to ensure a fair and transparent process the Hall has to be marketed to ensure every community led group has the opportunity to express their interest in the facility.

Marketing will commence at the end of May and officers will provide access to anyone who expresses an interest in viewing the facility at that point. Estates Management have a note of your interest and will provide you with marketing particulars and contact details for arranging a viewing as soon as the marketing commences. Minor works are ongoing at present to tidy up the Hall in advance of marketing commencing.

The Council welcomes the interest shown in the facility by the community. As directed by Council, officers are available to provide help, advice and guidance during the marketing process to support any application by any community led group for a Community Asset Transfer or other transaction.

We trust the above satisfactorily addresses your complaint. If however, you remain dissatisfied, please let us know exactly why, and your complaint can be investigated further at Stage 2 of our Complaints Handling Procedure.

This can be done by contacting us:

- Telephone 0300 123 4510
- Email complaints@eastdunbarton.gov.uk
- Online <https://www.eastdunbarton.gov.uk/about/our-council/complaints/complaints/>

Kind Regards

Complaints Team
East Dunbartonshire Council
12 Strathkelvin Place

Kirkintilloch

G66 1XQ

 0300 1234510  complaints@eastdunbarton.gov.uk



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